

MULTIMEDIA TRAINING KIT

Additional resources: Involving Volunteers in Community Technology Initiatives

Developed by: Jayne Cravens, United Nations Volunteers programme

There are many places to find additional, and more in-depth, information about involving volunteers. The following resources are *highly* recommended to find further resources to support your volunteer-involvement activities, and to find more detailed information about very specific scenarios:

- How volunteers applying ICT4D are contributing to the Millennium Development Goals (MDGs)
www.unites.org/cfapps/wsis/wsis.cfm
Features testimonials from a variety of organizations and their volunteers on how volunteers using ICTs are contributing to the MDGs. Other organizations are strongly urged to contribute their own stories to this section; submission details are on the web site. Presented by the UNITeS initiative.
- Profiles of UN Volunteers applying ICT4D,
www.unites.org/html/projects/projects.htm
While UNITeS is **not** limited to only the efforts of UN Volunteers, because UNV is the home of UNITeS, there is easy access to information on what UNV is doing regarding ICT4D, and these activities are profiled on the UNITeS site, to show the possibilities regarding volunteering and ICT4D.
- Knowledge Base for ICT Volunteers in Development and International Online Volunteers, www.unites.org/html/resource/resource.htm
This section offers support materials for volunteers engaged in ICT4D, as well as online volunteers supporting such onsite volunteers. It features original articles and presentations, such as how volunteers are using handheld computer technology as part of their service, as well as links to many other organizations' resources.
- www.serviceleader.org
This site, hosted at the LBJ School of Public Policy at the University of Texas at Austin, provides extensive information about and links to volunteer management. You can find information on everything from volunteer liability to how to write policies.
- www.worldvolunteerweb.org
This site evolved from the site for the International Year of Volunteers 2001, and is a portal to information about volunteer activities and resources.

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- The Virtual Volunteering Project,
www.serviceleader.org/old/vv/
This is not a matching service but, rather, a capacity-building tool and research initiative, offering comprehensive information for both organizations who want to involve online volunteers and those who want to volunteer online.
- www.onlinevolunteering.org
In addition to being a resource for recruitment of international online volunteers, this site also provides extensive support information to help organizations involve volunteers more effectively, and to help volunteers provide more effective support.
- TechSoup.org
A nonprofit initiative itself, offering nonprofits a one-stop online portal for free and low-cost technology resources. "We believe that technology can enhance nonprofit work, making us more efficient and better able to serve our communities. We never lose sight of that goal." TechSoup provides instructional articles and worksheets for nonprofit staff members who utilize information technologies, as well as technology planning information. There are articles and message boards to support those both those who do not have much experience using technology and advanced users.
- CompuMentor Volunteers
www.compumentor.org/volunteer/
This nonprofit organization is one of the world's oldest and largest nonprofit technology assistance agencies. Based in San Francisco, California, CompuMentor has long offered specially-trained volunteers to help nonprofit organizations with technology planning, implementation, and support services. Its section for volunteers is an excellent guide for developing your own program to involve volunteers in a technology-related initiative.
- Guía del Voluntariado Virtual
www.voluntariadosocial.info/voluntariadosocial/evoluntas/index.jsp
Guía del Voluntariado Virtual que proporciona en detalle que es el Voluntariado en Red y como se desarrollan las asignaciones del voluntariado en red, así como varias sugerencias y recursos referente a como usar Internet para manejar voluntarios en red.
- e-voluntas
<http://listas.us.es/mailman/listinfo/e-voluntas>
La lista es un canal para compartir experiencias de intervención e investigación sobre voluntariado, es incluyendo voluntariado en red. Por eso pretende convertirse en una herramienta de investigación-acción que tienda puentes entre los profesionales, los voluntarios y los académicos.
- www.energizeinc.com
Energize, Inc. is an internationally-recognized business focused on volunteer management, and its web site provides a plethora of free information, including online books, as well as outstanding fee-based publications by a variety of volunteer management experts.

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- **Kidding Around? Be Serious! A Commitment to Safe Service Opportunities for Young People**
by Anna Seidman and John Patterson, © 1996, Nonprofit Risk Management Center (www.nonprofitrisk.org). Chapters include : Risk Relevant Characteristics of Adolescents and Children, General Legal Principles Governing Interaction with Young People in Service, A General Risk Management Process for Dealing with Young People, Approaching Specific Laws and Risks Involving Young People in Service, and Service Scenarios Involving Young Participants.
- **Screening Volunteers to Prevent Child Sexual Abuse: A Community Guide for Youth Organizations**
published by the National Assembly of National Voluntary Health and Social Welfare Organizations (www.nasassembly.org).
- **online discussion groups**
These interactive forums allow volunteer managers to interact with each other about various volunteer management issues and to share files and resources. Three of the most popular on www.yahogroups.com: CyberVPM, sponsored by the Association of Volunteer Administration; OZVPM, focused on Australia, New Zealand, Singapore and other countries "down under"; and UKVPMs, focused on England, Wales, Scotland and Ireland.
- **www.ctcnet.org**
The Community Technology Centers' Network (CTCNet) was founded on the recognition that in an increasingly technologically dominated society, people who are economically disadvantaged will be left further behind if they are not provided access to and training on information tools. CTCNet provides resources and advocacy to improve the quality and sustainability of community technology centers and programs at the local, national and international level.